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Attorney's Docket No. 42390.P9765

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Examiner:

In Re Patent Application of:

Andrew V. Anderson, et al.

Application No.: Not Yet Assigned

Filed: Herewith

For: METHOD AND APPARATUS
FOR MESSAGE ESCALATION

BY DIGITAL ASSISTANTS

Assistant Commissioner for Patents Washington, D.C. 20231

PATENT

Not yet Assigned

Art Unit: Not Yet Assigned

11046 U.S. PTO 09/865919

INFORMATION DISCLOSURE STATEMENT

Sir:

Enclosed is a copy of Information Disclosure Citation Form PTO-1449 together with copies of the documents cited on that form. It is respectfully requested that the cited documents be considered and that the enclosed copy of Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).

Pursuant to 37 C.F.R. § 1.97, the submission of this Information

Disclosure Statement is not to be construed as a representation that a search

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has been made and is not to be construed as an admission that the information cited in this statement is material to patentability.

Pursuant to 37 C.F.R. § 1.97, this Information Disclosure Statement is being submitted under one of the following (as indicated by an "X" to the left of the appropriate paragraph):

<u>X</u>	37 C.F.R. §1.97(b).
	37 C.F.R. §1.97(c). If so, then enclosed with this Information Disclosure Statement is one of the following:
	A statement pursuant to 37 C.F.R. §1.97(e) or
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If there are any additional charges, please charge Deposit Account No. 02-2666.

Dated: 5/29, 2001

Respectfully submitted

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